



# WARRANTY CLAIM FORM

## SUBMISSION INFORMATION

All claim forms must be submitted with valid proof of purchase (Purchase Receipt, Order Invoice, Bank/Credit Card Statement, etc.) by fax, email, or mail to:

**EMAIL:** warranty@ezup.com

**FAX:** 951.779.7948

**MAIL:** International E-Z UP  
Warranty Department  
1900 Second Street  
Norco, CA 92860

Your order may no longer be under warranty if purchased more than 3 years ago and will **NOT** be approved without proof of purchase.\*

## PERSONAL INFORMATION

NAME \_\_\_\_\_ DATE \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

HOME PHONE \_\_\_\_\_ WORK PHONE \_\_\_\_\_ EMAIL \_\_\_\_\_

## PRODUCT INFORMATION

E-Z UP MODEL NUMBER (alphanumeric number located on the label near the top of the leg)

|                                      |                                  |   |                                       |                                      |
|--------------------------------------|----------------------------------|---|---------------------------------------|--------------------------------------|
| <input type="checkbox"/> Bungalow™   | <input type="checkbox"/> Envoy™  | <input type="checkbox"/> Hut™           | <input type="checkbox"/> Vantage™     | <input type="checkbox"/> VUE™        |
| <input type="checkbox"/> Dome™       | <input type="checkbox"/> ES100S™ | <input type="checkbox"/> Pyramid™       | <input type="checkbox"/> Veranda™     | <input type="checkbox"/> Other _____ |
| <input type="checkbox"/> Eclipse™    | <input type="checkbox"/> Hi-Viz® | <input type="checkbox"/> Speed Shelter™ | <input type="checkbox"/> Vista™       |                                      |
| <input type="checkbox"/> Enterprise™ | <input type="checkbox"/> HUB™    | <input type="checkbox"/> Swift™         | <input type="checkbox"/> Vista Sport™ |                                      |

CANOPY TOP COLOR

FRAME COLOR

TORN FABRIC?  Roller Bag  Sidewall  Railskirt  Top  Other \_\_\_\_\_

About how many days have you used your shelter in the past year? \_\_\_\_\_

How long do you normally keep the shelter up at one time? \_\_\_\_\_

Describe the broken part(s) and how it happened \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_